

| SUMMARY OF PRODUCT AND SERVICE INFORMATION | |
|---|---|
| Issuer name | PT Bank Shinhan Indonesia |
| Product name | <i>Digital KTA</i> |
| Product type | Credit |
| Product description | Digital banking services provided for prospective individual debtors, in the form of checking limits and applying for unsecured credit (KTA) online via the mobile banking application (“SOL Indonesia application”) and credit payments are made by autodebit (automatic installment debit) every month according to the schedule loan payments. |
| MAIN FEATURES | |
| <ul style="list-style-type: none"> • Loan Limit Check feature Prospective debtors who are not yet Bank Shinhan customers can check their loan limits via the KTA Digital Microsite, while prospective debtors who are already Bank Shinhan customers can check their loan limits directly from the SOL Indonesia application. • KTA Digital Submission Feature Used by prospective debtors (Customers and Non-Customers) to apply for loans online. • Loan payment schedule feature Used by debtors to view the loan payment schedule • Loan account information feature Used by debtors to view detailed loan account information. | |
| BENEFIT | |
| <ul style="list-style-type: none"> • Prospective debtors can check their credit limits online at any time, easily and quickly before applying for a Digital KTA loan. • Prospective debtors can apply for Digital KTA loans with competitive interest rates and loan terms online at any time, easily and quickly via the SOL Indonesia application. • If the Digital KTA application is approved by the Bank, the loan funds will be immediately credited to the Customer's account in accordance with applicable Bank regulations. | |
| RISK | |
| <ul style="list-style-type: none"> • There is a disruption/timeout in the system or network which results in delays in using the credit limit checking feature and/or applying for a Digital KTA loan. • Systems that are accessed by the public are vulnerable to hacker attacks (malware, keyloggers, etc.). | |
| TERMS AND CONDITION | |

Credit Limit Check Terms and Conditions**A. Informasi Umum**

1. The prospective debtor is an Indonesian citizen, who has an active e-KTP and cellphone number.
2. The minimum age of a prospective debtor when applying for a loan is 21 years and the maximum age at the end of the loan is 55 years.
3. Prospective Debtors are employees of companies that have collaborated with the Bank or are domiciled in the Bank's coverage area.
4. The minimum loan is IDR 10,000,000 (ten million Rupiah) and the maximum loan is IDR 100,000,000 (one hundred million Rupiah) or adjusted to the agreement with the company that has collaborated with the Bank.
5. The minimum income of a Prospective Debtor is IDR 5,000,000 (five million Rupiah) or adjusted according to the agreement with the company that has collaborated with the Bank.
6. Documents that must be submitted by Prospective Debtors for loan applications are: e-KTP photo, selfie photo and NPWP photo..

B. General Provisions

1. Prospective Debtors are required to complete all required data and/or documents in accordance with Bank regulations and if the data and/or documents have been fulfilled after the specified time limit, the Bank cannot inform the Prospective Debtor's credit limit.
2. Prospective Debtors agree and authorize the Bank to use Prospective Debtor data/information regarding credit limit checks, including the use of Prospective Debtor data/information with third parties who collaborate with the Bank.
3. Prospective Debtors can only check their credit limits in accordance with applicable Bank regulations.
4. The credit limit resulting from the examination does not constitute credit approval from the Bank and may change if there are data changes that could affect the final approval of the loan being applied for.
5. The credit limit for examination results is only valid for 7 (seven) days from issuance.
6. The credit limit displayed is the maximum credit limit that can be granted by calculating using the largest loan term.
7. Credit limits can change according to the loan term chosen by the prospective debtor.

8. The Bank has the right to request other additional documents in accordance with the Bank's provisions, if necessary.
9. Prospective Debtors must continue the loan application process via the SOL Indonesia application or other media available at the Bank.

Terms and Conditions for Loan Application

Can be seen in the [Shinhan Digital KTA Terms and Conditions](#)

Procedures for applying for a loan

- **Procedures for applying for a loan**
 1. Check the loan limit on the Bank Microsite, [click here](#).
 2. After checking the loan limit successfully, continue the Digital KTA application process via the SOL Indonesia application.
 3. Download the SOL Indonesia application via AppStore or PlayStore, then open an account online via SOL Indonesia.
 4. After the account opening has been successfully completed, log in to the SOL Indonesia application then select the Product menu > Digital KTA and continue the Digital KTA application process.
- **For Prospective Debtors who are already customers**
 1. *Login to the SOL Indonesia application*
 2. Select the Product menu > Digital KTA, carry out the process of checking the loan limit and continue the Digital KTA application process.

A detailed guide regarding the steps for applying for Digital KTA on the SOL Indonesia application can be accessed via the Digital KTA Manual Book document at <https://shinhan.co.id/digitalkta>.

INTEREST RATE AND FEE

Interest rate

0.74% - 0.84% (flat interest/month) or equivalent to 16% - 18% (effective interest/year)

**Flat interest is used to indicate the customer's monthly installment amount. The interest used by the Bank is effective interest per year*

Cost

| | |
|---------------------------------|-----------|
| Provision fees | Free |
| Admin fee | Free |
| Electronic signs and stamps fee | Rp 10.000 |

SIMULATION

Simulation Example:

Loan Amount: Rp. 100,000,000
 Interest rate: 18% effective per year
 Term: 12 Months
 Stamp Fee: Rp. 10,000,000
 Administration Fee: Rp. 0
 Provision Fee: Rp. 0
 Nominal disbursement received: Rp. 99,990,000
 So the debtor's monthly installments are:

| Installment | Installment Amount | Principal Installment | Interest Installment | Outstanding |
|-------------|--------------------|-----------------------|----------------------|-------------|
| 1 | 9,167,999 | 7,667,999 | 1,500,000 | 92,332,001 |
| 2 | 9,167,999 | 7,783,019 | 1,384,980 | 84,548,982 |
| 3 | 9,167,999 | 7,899,764 | 1,268,235 | 76,649,218 |
| 4 | 9,167,999 | 8,018,261 | 1,149,738 | 68,630,957 |
| 5 | 9,167,999 | 8,138,535 | 1,029,464 | 60,492,422 |
| 6 | 9,167,999 | 8,260,613 | 907,386 | 52,231,809 |
| 7 | 9,167,999 | 8,384,522 | 783,477 | 43,847,287 |
| 8 | 9,167,999 | 8,510,290 | 657,709 | 35,336,997 |
| 9 | 9,167,999 | 8,637,944 | 530,055 | 26,699,053 |
| 10 | 9,167,999 | 8,767,513 | 400,486 | 17,931,540 |
| 11 | 9,167,999 | 8,899,026 | 268,973 | 9,032,514 |
| 12 | 9,167,999 | 9,032,514 | 135,488 | 0 |

If the debtor makes repayment before the maturity date, a repayment fee of 5% of the remaining loan will be charged.

For example, in the simulation above, if the debtor makes a repayment in the 5th month, a repayment fee of $5\% \times \text{Rp. } 68,630,957 = \text{Rp. } 3,431,548$

LOAN LIMIT

- Minimum loan limit IDR 10,000,000 (ten million rupiah)
- Maximum loan limit IDR 100,000,000 (one hundred million rupiah)

ADDITIONAL INFORMATION

1. *In the event that there are changes to interest rates, fees, benefits, risks, as well as the terms and conditions stated in this RIPLAY, the Bank will notify the Customer through the media available at the Bank.*
2. *Customers can ask questions and/or make complaints via the Bank's Call Center on 1500 881 or through the Bank's branch office.*
3. *Customers must read and understand this RIPLAY carefully before applying for Digital KTA.*

4. *RIPLAY is not part of the Digital KTA credit agreement and is not a guarantee that the loan application will be approved.*
5. *Bank may reject a customer's Digital KTA application if it does not meet the applicable terms and conditions.*